ACCORDS Health Equity Seminar Series Part 2





An Overview of Social Determinants of Health:

3/4/2020

Where and how do we collect information? Why does it matter?

Megan Morris

<u>Beginning March</u>: Health Equity Seminar Series Part 2, a Focus on Social Determinants of Health Topics to include (but not limited to):

- Methods, Measures, & Interventions
- Overview & Screening/Documentation (ACES)
- Screening for SDoH
- Pediatrics
- Social Network Analysis

Recorded seminars can be found on our website https://goo.gl/la9nUx

Request a Planning or Support Consultation with the Education Program

June 10-11, 2020

REGISTRATION OPENS

2/3/2020

POSTER ABSTRACT

SUBMISSION

Open 2/3/2020 - 3/16/2020

FEATURED KEYNOTE SPEAKERS

Daniel Almirall Mike Baiocchi Ross Brownson Kate Guastaferrro Amy Kilbourne Jessica Moreau Borsika Rabin LOCATION

University of Colorado Anschutz Medical Campus Aurora (Denver), Colorado

Watch for details here: www.coprhcon.com or

https://qrgo.page.link/5pwCZ

THE COLORADO PRAGMATIC RESEARCH IN HEALTH CONFERENCE

Advancing Pragmatic Science for Health Research



Goal: Advancing the science and appropriate and effective use of pragmatic research design and methodologies



Attendees: Clinical and translational investigators, including statisticians, dissemination & implementation scientists, health services and public health researchers and program evaluators



Theme: Methods, models, and measures for planning pragmatic research



2020 Topics: Pragmatic trial planning using the PRECIS-2, pragmatic research approaches and study design including multi-phase optimization strategy (MOST) and sequential multiple assignment randomized trial (SMART) designs, rapid qualitative and mixed methods, and stakeholder engagement.



Conference activities will inform design of pragmatic science capacity building tools for application of pragmatic methods and fostering team science through collaborations and a virtual learning community.











Planning Multilevel Interventions and Implementation Strategies to Increase Health Equity

María E. Fernández, PhD

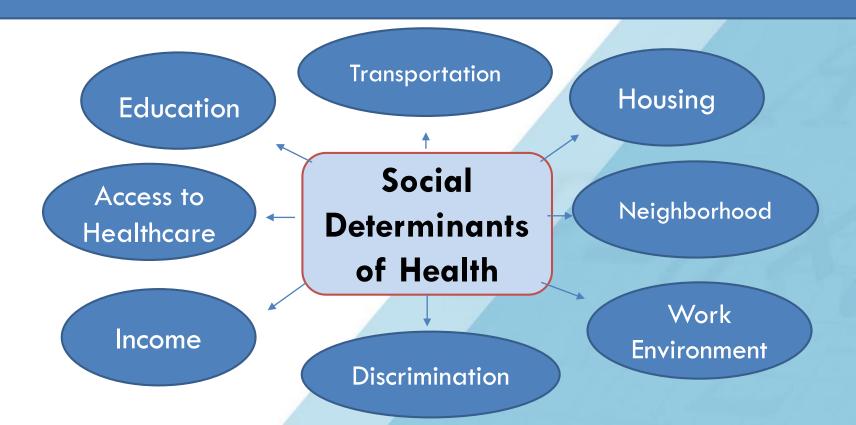
Lorne Bain Distinguished Professor in Public Health and Medicine
Professor of Health Promotion and Behavioral Sciences
Director, Center for Health Promotion and Prevention Research
School of Public Health, University of Texas Health Science Center at Houston

Objective

- > Health equity and social determinants of health
- Multilevel intervention planning using Intervention Mapping
- Implementation Mapping for the development and/or selection of implementation strategies
- Examples

What are Social Determinants of Health?

Conditions in the environments where people are born, work, live, and play that affect their health outcomes and quality of life.

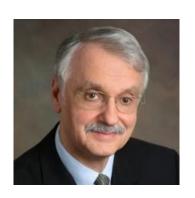


Health Inequities and the Social Determinants of Health



Health Inequities:

- Health inequities are inequalities characterized by unfairness or injustice
- "Of all the forms of inequality, injustice in health care is the most shocking and inhumane." Martin Luther King, Jr.; 1966



"Poverty is a carcinogen."
Samuel Broder, M.D., Former
Director of NCI; 1989

"Where you live should not decide, whether you live or whether you die." U2, Crumbs from Your Table, 2004

Mechanisms underlying the relationship between SDOH and Health Outcomes

- Negative experiences/environments/exposure to threat or harm
 - discrimination, chronic stressors, violence
- Inter/Intrapersonal resources
 - social support, collective efficacy/social capital
- Affect/cognition
 - motivation, human agency
- Health behaviors
 - smoking, alcohol, diet, physical activity

Local Community

Community Level Resources
Medical care offerings
Population SES
Lay support networks
Private cancer organizations
Local Hospital & Cancer Services
Market

Market structure
Level of competition
Third party payers/insurance
Pay for performance initiatives
HMO / managed care
penetration
Percent non-profit
Specialty mix
Local Professional Norms
MD practice organizations
Use of guidelines

Provider / Team

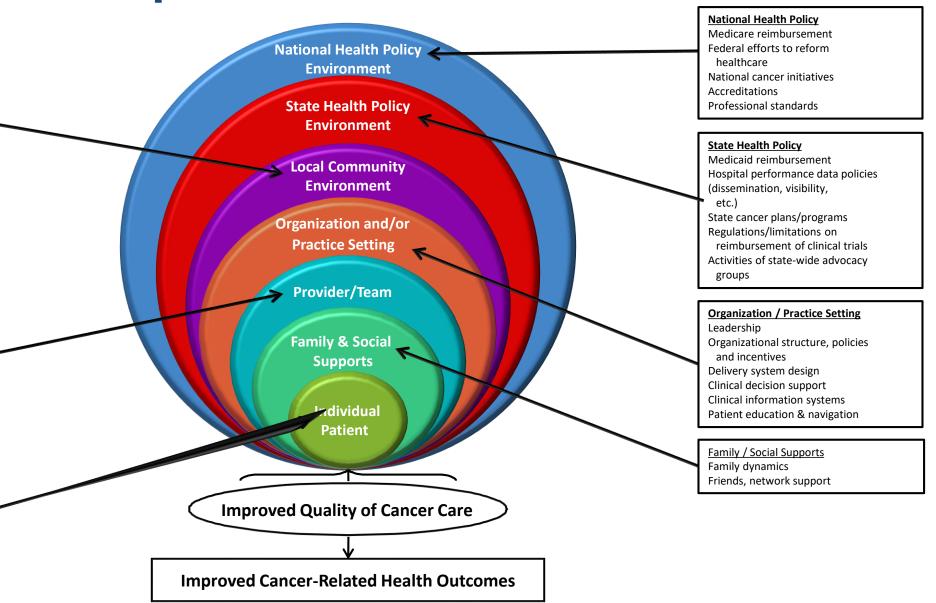
Practice patterns

Knowledge, communication skills Perceived barriers, norms, test efficacy Cultural competency Staffing mix & turnover Role definition Teamwork

Individual Patient

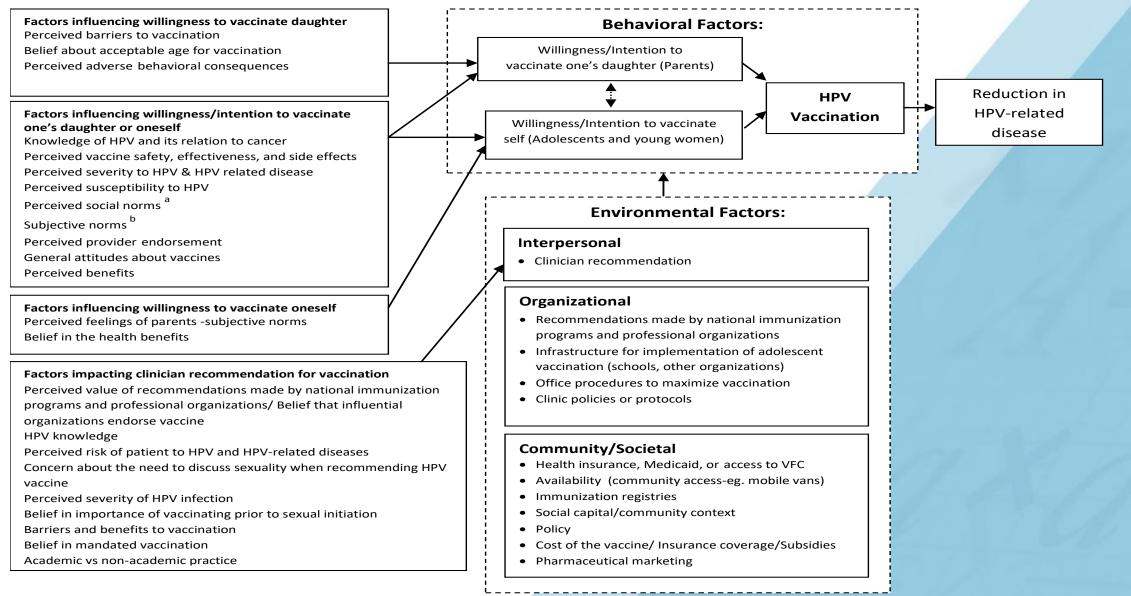
Biological factors
Socio-demographics
Insurance coverage
Risk status
Co-morbidities
Knowledge, attitudes, beliefs
Decision-making preferences
Psychological reaction/coping

Multiple Levels of Influence



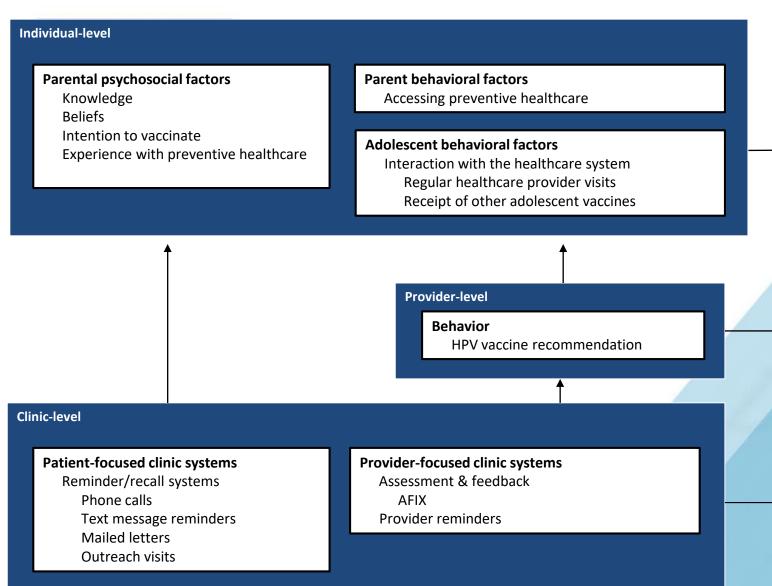
Integrating Clinical, Community, and Policy Perspectives on HPV Vaccination

Figure 1: Logic Model of Factors Influencing HPV Vaccination



Fernandez ME, Allen JD, Mistry R, Kahn JA, Integrating Clinical, Community, and Policy Perspectives on HPV Vaccination. Annual Reviews of Public Health. 2010; 31: 235-252

Multilevel Framework of HPV Vaccination among Adolescents in the U.S.





Preventive Medicine

Volume 131, February 2020, 105968



Review Article

Factors associated with adolescent HPV vaccination in the U.S.: A systematic review of reviews and multilevel framework to inform intervention development

Serena A. Rodriguez ^a 😕 🖾 , Patricia Dolan Mullen ^b, Diana M. Lopez ^c, Lara S. Savas ^b, Maria E. Fernández PhD ^b

HPV vaccine uptake

Reduction of HPV-related cancers and genital warts

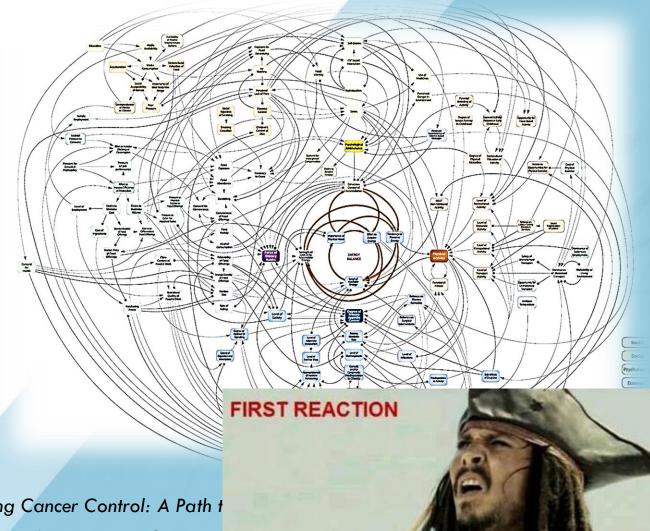
A Word about Complexity.....

Cancer Control in a Complex Adaptive System

 Diverse components and actors that interact with each other and with the external environment.

- Property of both the intervention and the context.
- Unpredictability of effects.
- Invites new approaches to addressing the issue.

Obesity system map (Vandenbroeck et al., 2007).

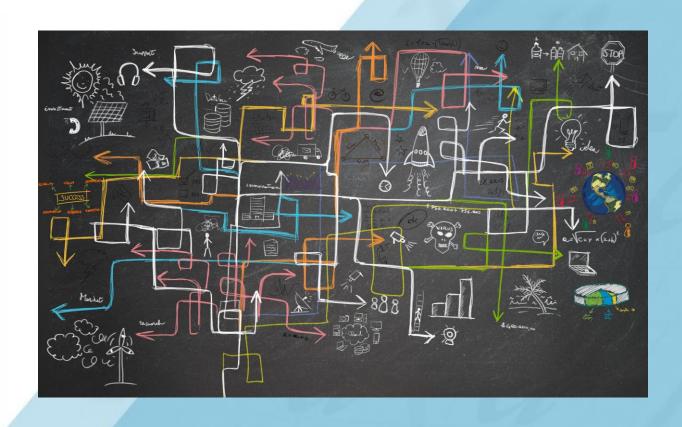


National Academies of Science, Engineering, and Medicine 2019. Guiding Cancer Control: A Path t

How to intervene and improve implementation of evidence-based interventions in a complex adaptive system?

I trust my gut,
Our project is too complex
for logic and evidence.





Frameworks for the Development of Multilevel Health Promotion Interventions

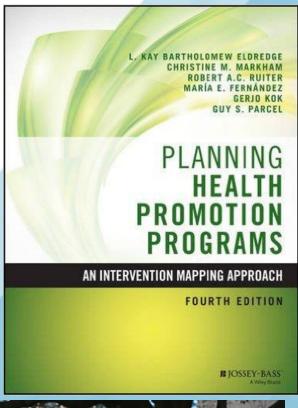
- MATCH (Multiple Approaches to Community Health)(Simons-Morton et al., 1995)
- ✓ PRECEDE-PROCEED (Green & Kreuter, 2005)
- THE BEHAVIOR CHANGE WHEEL (Michie et al., 2014)
- ✓ INTERVENTION MAPPING (Bartholomew-Eldredge et al., 2016)



What is Intervention Mapping?

- A systematic approach to program development, implementation & evaluation
- Provides a framework for decisionmaking at each step
 - Theory
 - Empirical evidence
 - Community input
- · Uses an ecological approach







History of Intervention Mapping

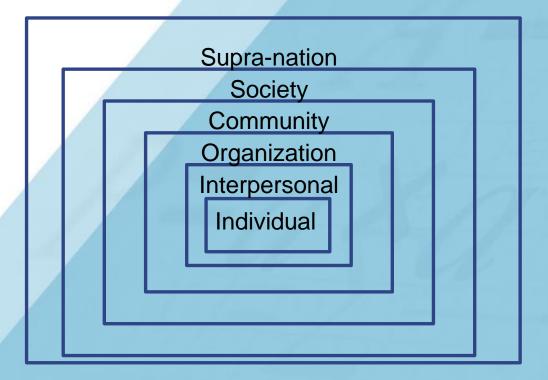
The development of Intervention Mapping was stimulated by questions that include how and when to:

- Use theory?
- > Apply empirical evidence?
- Collect new data?

...to create effective behavior or systems change interventions



- How to take an ecological approach to program planning?
- How to address changing the behavior of people in the environment?
- How to address the complexity of multicausation of problems and multi-level intervention points?

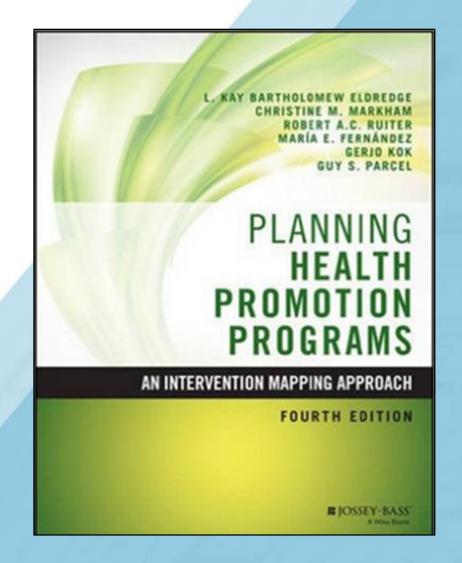


Intervention Mapping:

A Systematic Approach for Intervention Development, Implementation and Adaptation

Three ways to use IM for D&I:

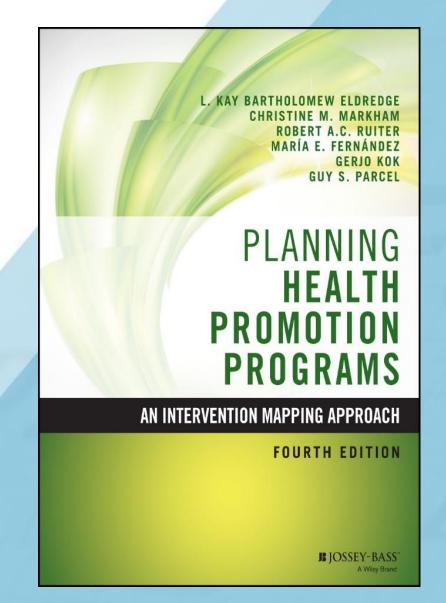
- Designing multi-level interventions in ways that enhance their potential for being adopted, implemented, and sustained
- Designing implementation strategies to influence adoption, implementation and continuation
- Using IM processes to adapt existing evidence-based interventions



Bartholomew Eldredge, LK, Markham, CM, Ruiter, RAC, Fernández, M.E., Kok, G, Parcel, GS (Eds.). Jan 201). Planning health promotion programs: An Intervention Mapping approach (4th ed.). San Francisco, CA: Jossey-Bass.

Intervention Mapping Steps

- Logic model of the problem: Develop logic model of the problem based on needs assessment
- Program outcomes and objectives/logic model of change: State program outcomes & objectives and develop a logic model of change
- Program design: Develop the program plan, including themes, scope, sequence, change methods, practical applications
- 4. Program production: Produce the intervention, including program materials & messages
- 5. **Program implementation plan:** Plan program use (adoption, implementation & maintenance)
- 6. **Evaluation plan**: Develop an evaluation plan



Participation in Planning Multilevel Interventions

Knowledge generation comes from the hands of practitioners/implementers.

Equitable community/clinic participation:

- Ensures that program focus reflects community/clinic concerns
- Brings greater breadth of skills, knowledge, and expertise
- Improves external validity



Step 1: Needs Assessment – Logic Model of the Problem

- Establish and work with a planning group that includes program stakeholders.
- Conduct a needs assessment to create a logic model of the problem.
- 3. Describe the context for the intervention, including the population, setting and community.
- 4. State program goals by linking the needs assessment to program and evaluation planning





¡Activate Ya! Team-Uruguay

Final Products & Key Concepts:

- Description: Planning Group & Needs Assessment Approach
- Logic Model of the Problem
- Description: Context, population & community assets
- Statement of program goals (as per SMART)

Logic Model of the Problem

Phase 4
Determinants

Phase 3
Behavior (At-risk group) and
Environmental Factors

Phase 2
Health Problems

Phase 1
Quality of Life

Personal Determinants: What theory- and evidence-based factors are causally related to the behavior(s)?

Behaviors: What behaviors increase risk, incidence, prevalence, and burden?

Health Problems:

What is the priority health problem(s) in the population or subgroup?

Quality of Life: What is the impact of the health problem(s) on quality of life?

Personal Determinants: What theory-and evidence-based factors are causally related to the behavior of agents in the environment who control the environmental factor(s)?

Environment: What
interpersonal, organizational,
community, and societal
factors influence health
directly or through influence
on the behavior of the at-risk
group?

* Modified PRECEDE Model, Green & Kreuter (2005)

Needs Assessment

- Data from Puerto Rico Cancer Registry
 - incidence, prevalence, and mortality
- Screening rates
 - BRFSS
- Extensive review of empirical and theoretical literature to identify factors influencing CRCS in US Hispanic populations and PR
- Surveys with professionals of the FQHC
- Focus Groups with FQHC patients
 - N=51



Personal Determinants

- Low levels of Knowledge about CRC and CRCS (delate and procedural)
- Low perceived risk of CRC
- Cancer misconceptions
- Negative attitudes towards screening (gear and shame)
- Low self-efficacy
- Low health literacy
- Perceived social norms/perceived barriers (time, cost, machismo, transportation...)

Outcome expectations

Personal Determinants

 Lack of knowledge about CRCS guidelines by health providers

Logic Model of the Problem

Behavior Factors

Lack of or inconsistent CRCS

Health Problem

Colorectal cancer

Quality of Life

- Shortened lifespan
- Emotional and sexual issues
- Loss of self-esteem
- Rejection
- Absenteeism
- Employee productivity losses
- Loss of work

Environmental factors

Interpersonal

• Lack of recommendation by providers

Organizational

- High turnover of providers in clinics 330 (FQHCs)
- Decrease in the number of specialists
- Increased ratio for primary care physicians
- Difficulty in obtaining a referral to a gastroenterologist among GHP patients
- Long wait times to make an appointment with the provider
- Clinics with external laboratories



Step 2: Program Outcomes and Objectives- Logic Model of Change

- State expected outcomes for behavior and environment
- Specify performance objectives for behavioral and environmental outcomes
- 3. Select determinants for behavioral and environmental outcomes
- 4. Construct matrices of change objectives
- 5. Create a logic model of change



Final Products:

- Objectives/Expected Outcomes (priority group and environment)
- Change matrices
- Logic model of change

Active Play – Active Learning Project (Pueblo, CO & Austin, TX): "Behavioral & Environmental Outcomes"

Behavioral outcomes

• Students participate in 30 minutes of physical activity during school.

Environmental conditions:

- Schools improve play areas with playground markings (*built environment)
- Teachers lead their students in active learning 2 or more times during the week (social/organizational environment and interpersonal level)





Create Matrices of Change Objectives

	Determinant 1	Determinant 2
Performance Objective 1	Change Objective	Change Objective
Performance Objective 2	Change Objective	Change Objective

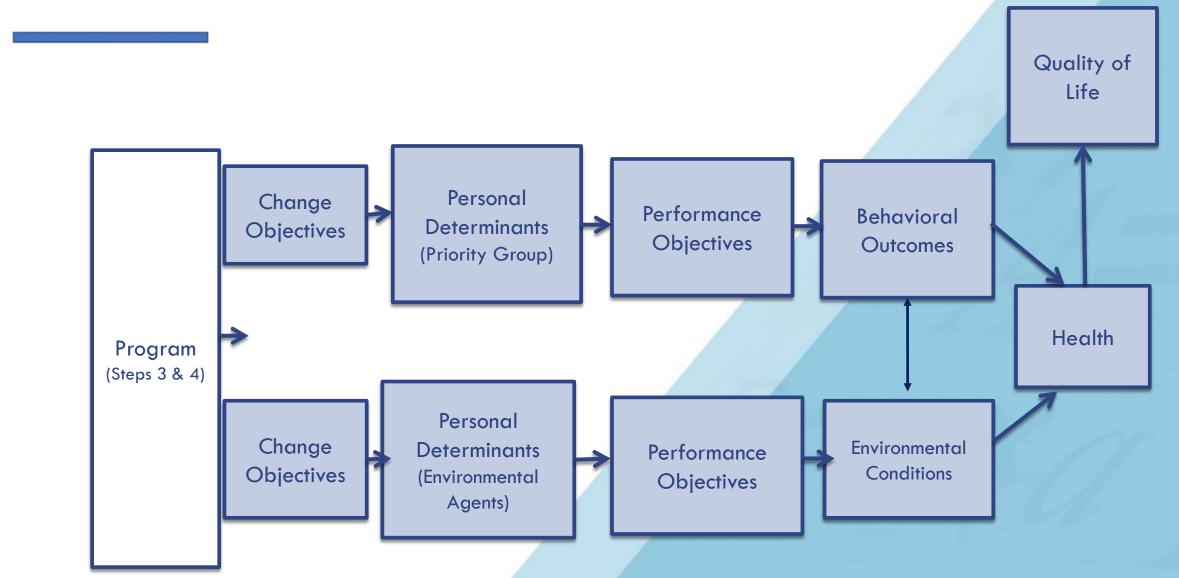
Example Matrix of Change Objectives

Examples of Cells from a Simulated Matrix: Consistently and Correctly Using Condoms During Sexual Intercourse

Determinants

Performance Objectives	Knowledge	Perceived Susceptibility	Self-Efficacy
1. Buy a condom	Identify placesList condom types	 State personal risk for HIV, STI, and pregnancy if have sex without a condom 	 Feel confident about buying a condom
2. Carry condoms	 List different ways to carry condoms 	 Perceive that not carrying a condom increases risk 	 Feel confident about carrying condoms
3. Use condom correctly	 List 10 steps for correct condom use 	 State risk of HIV, STI, and pregnancy increases if condom is not used correctly 	 Feel confident about using condoms correctly

Logic Model of Change



Step 3: Program Design

- Generate program themes, components, and scope and sequence
- Choose theory- and evidence-based change methods
- 3. Select or design practical applications to deliver change methods



Final Products: Initial Program Plan

- Themes (& artwork) developed
- Components defined & described
- Scope & Sequence table
- Methods & applications tables

jActivate Ya! PA Promotion and Tobacco Prevention in

Uruguayan Youth (Pls: Harrell & Springer, NIH RO1)

Behavioral Outcome:

Students engage in daily physical activity for 60 minutes



Determinant/ Change Obj.	Method & Theory	Application
Knowledge about PA benefits	Active learning TTM	Peer-leader & small group: Ventana activity
PA Self- Efficacy	Goal-setting Goal Setting Theory	iMUUVIT Ya! Passport
Behavioral Capability	Modeling & Active Learning SCT/TTM	Activity Breaks

Choose Theory- and Evidence-based Change Methods

Entertainment Education (Individual Level)

Entertainment Education employs formats based on entertainment to introduce educational messages.

Behavioral Journalism (Individual Level)

In Behavioral Journalism, reallife role models who are identified as peers of the population of interest (with the same language and similar cultural and social norms) communicate the message.

Patient Activation (Interpersonal Level)

This method is strongly associated with self-reported quality of care, a better doctor—patient communication, and increase CRCS rates.



Methods and Strategies

- Modeling, reinforcement, persuasion (Social Cognitive Theory)
- Tailoring (Trans-Theoretical Model),
 Anticipatory regret (Theory of Plan Behavior)
- Consciousness raising (Health Believe Model)
- Providing cues to action (Theories of Information Processing).



Step 4: Program Production

- Refine program structure and organization
- 2. Prepare plans for program materials
- 3. Draft messages, materials, and protocols
- 4. Pretest program materials and protocols



Final Products:

- Table of materials, messages, goals
- Design documents
- Protocols for program implementation, calendar for producing materials, budget

Program Production

- ☐ TIMI-Tailored Interactive

 Multimedia Intervention
- ☐ Printed materials:
 - Newsletter
 - Fact sheets
 - Infographics
 - Action Plan
- ☐ Provider prompt
- ☐ Reminder/support calls

ISeled POR LA VIDA



Mi padre murió de cáncer Mi médico me recomendó sientes como todo se cultor le cortaron del colon y, igracias a Dios que me la más, la historia hubiera tardado y tuvo que llevar la bolsita hice! Durante la prueba, me otra. Yo quedé bien porque durante un tiempo hasta que encontraron cancer. Al poco me encontraron el cáncer falleció. Desgraciadamente, tiempo me lo quitaron y tuve a tiempo. Lo único que le encontraron el cáncer muy que coger un año de quimio. Lamento es haber esperado a tarde. El nuca quiso haceres Yo pensé que por tener un tener sintomas para hacerme ninguna prueba porque como plan de gobierno iban a tardar la prueba. Yo le digo a mis hombre decia que nadie his a e no perarme, pero la cosa fue amigos que se chequenn. Que "ponerle nada por el fondillo". rápida y La Reforma cubrió la colonoscopía no cambia En mi caso, hace un tiempo los gastos de la intervención y lo que tú eres como hombre, peso rápidamente y que tenía te dicen que tienes cáncer, cáncer.

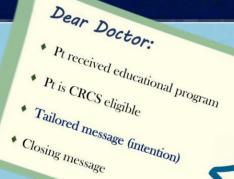
CRCS Can Save

FTT Two thurns up









Step 5: Program Implementation Plan

- Identify potential users (adopters, implementers, and maintainers)
- State outcomes and performance objectives for program use
- Construct matrices of change objective for program use
- 4. Design implementation interventions

Final Product: Program Implementation Plan

- Adoption, implementation and sustainability outcomes and change matrices (adoption, implementation, sustainability)
- Table of theoretical methods and practical applications
- Materials to support adoption and implementation

Step 6: Evaluation Plan

- Write effect and process evaluation questions
- Develop indicators and measures for assessment
- 3. Specify the evaluation design
- 4. Complete the evaluation plan



Final Product: Evaluation Plan

- Intervention Logic Model (health promoting logic model)
- Evaluation Plan 'at-a-glance' table: evaluation questions, indicators/variables, measures, evaluation design, data source/population
- Statistical analysis description & how findings will be presented (tables, graphics)
- Description of how evaluation plan will be implemented

Intervention Logic Model

Process Evaluation Effect Evaluation At Risk Group Theoretical Quality-Change Determinants Performance Behavioral Methods & of-Life e **Implementation** Health Objectives Objectives Outcomes Practical Improvements S of Program Application 0 Activities & u Materials С Determinants Performance Environmental Theoretical Change e Methods & Objectives Objectives Outcomes S Practical Application Environmental Agent Program Program Logic of Change Outcomes Inputs Outputs Steps 4 & 5 Step 3 Step 2 Step 1 Chapters 7 & 8 Chapter 6 Chapter 5 Chapter 4

Planning Multilevel Implementation Strategies

Implementation Strategies -

Methods or techniques used to enhance the adoption, implementation, sustainment, and scale-up of a program or practice.

Updated Compilation Types of Implementation Strategies

Powell et al. Implementation Science (2015) 10:21 DOI 10.1186/s13012-015-0209-1



RESEARCH Open Access

A refined compilation of implementation strategies: results from the Expert Recommendations for Implementing Change (ERIC) project

Byron J Powell^{1*}, Thomas J Waltz², Matthew J Chinman^{3,4}, Laura J Damschroder⁵, Jeffrey L Smith⁶, Monica M Matthieu^{6,7}, Enola K Proctor⁸ and JoAnn E Kirchner^{6,9}

- Use Evaluative and Iterative Strategies
- Provide Interactive Assistance
- Adapt and Tailor to Context
- Develop Stakeholder Interrelationships
- Train and Educate Stakeholders
- Support Clinicians
- Engage Consumers
- Utilize Financial Strategies
- Change Infrastructure

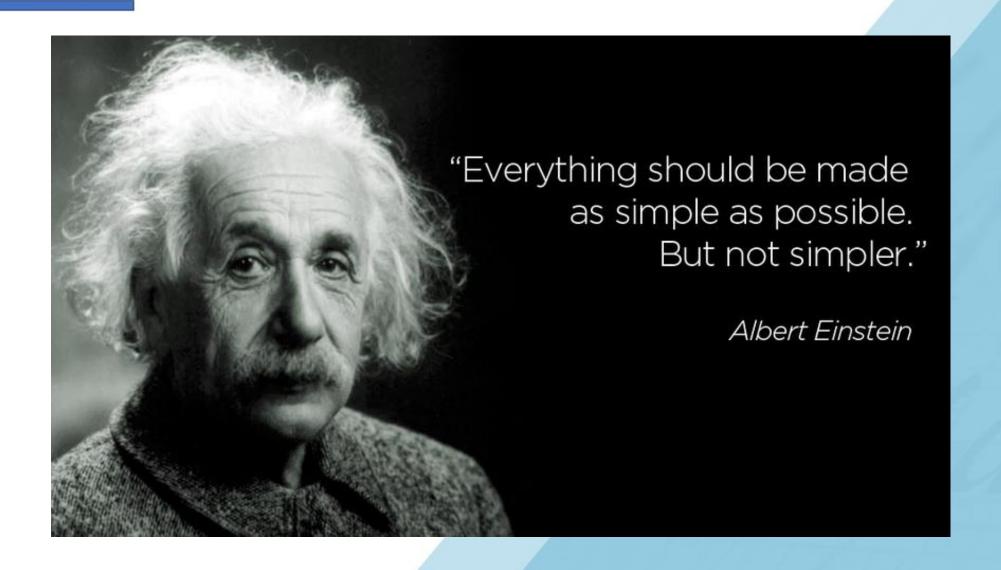
Powell, et al. 2015; Powell*, BJ, Garcoa, KG, Fernández ME, Implementation Strategies. In: *Advancing the Science of Implementation across the Cancer Continuum*. 2018. Eds. Chambers, DA, Vinson, CA, Norton, WE. 2018, Oxford Press.

A Two-Step Process to Developing Strategies:

1. Conduct an assessment of factors that influence implementation processes and outcomes (e.g. characteristics of the innovation, setting, preferences of involved stakeholders, barriers and facilitators)

2. Develop or select and tailor strategies to address these.

Bad News...It's not that easy



Challenges in Selecting Implementation and Dissemination Strategies

- While some compilations exist, they may be less relevant for certain settings (clinical vs public health or community settings)
- Strategies included in compilations are broad and may represent qualitatively different things (delivery channel, assessments, processes)
- Underutilization of conceptual models and theories in the literature,
- Variations related to the EBPs and the contexts in which they are implemented

Matching Strategies to Barriers

	V. PROCESS			
	A Planning	The degree to which a scheme or method of behavior and tasks for implementing an intervention are developed in advance and the quality of those schemes or methods.		
	/ 			
	B Engaging	Attracting and involving appropriate individuals in the implementation and use of the intervention		
		through a combined strategy of social marketing, education, role modeling, training, and other		
		similar activities.		
	1 Opinion Leaders	Individuals in an organization who have formal or informal influence on the attitudes and beliefs of their colleagues with respect to implementing the intervention		
	Formally appointed internal	Individuals from within the organization who have been formally appointed with responsibility for		
	implementation leaders	implementing an intervention as coordinator, project manager, team leader, or other similar role.		
	3 Champions	"Individuals who dedicate themselves to supporting, marketing, and 'driving through' an		
		[implementation]" [101](p. 182), overcoming indifference or resistance that the intervention may		
		provoke in an organization.		
	4 External Change Agents	Individuals who are affiliated with an outside entity who formally influence or facilitate intervention		
		decisions in a desirable direction.		
C	Executing	Carrying out or accomplishing the implementation according to plan.		
D	Reflecting & Evaluating	Quantitative and qualitative feedback about the progress and quality of implementation		
)				

 Next few slides curtesy of Laura J. Damschrode MS, MPH

Waltz TJ, Powell, BJ, Fernández ME, Abadie, B, Damschroder, LJ. Choosing implementation strategies to address contextual barriers: Diversity in recommendations and future directions. *Implementation Science*, 2019, 14(1):42. doi: 10.1186/s13012-019-0892-4. PMID: 31036028; PMCID: PMC6489173.

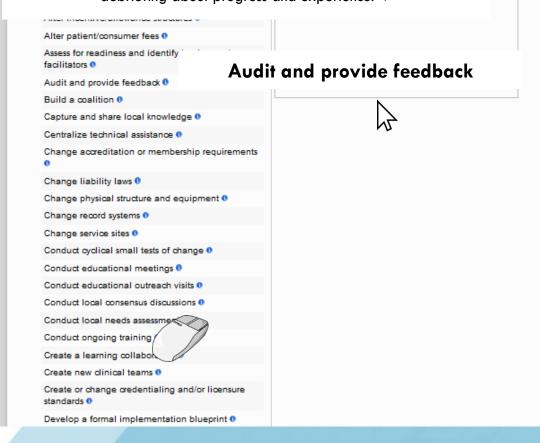
Survey of Implementation Experts (N-169)

innovation (e.g., through social marketing, education, role modeling, training) are ineπective or non-existent

Drag and drop ERIC strategies from the left column to the Rankings box and order them so that #1 is the top strategy.

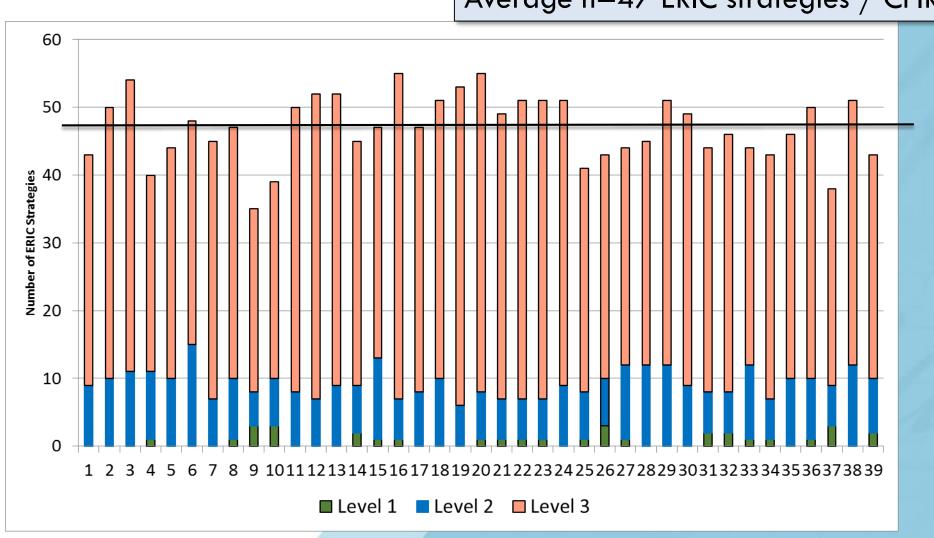
Select and rank up to 7 strategies that best address barriers related to **Reflecting & Evaluating:**

◆ There is little or no quantitative and qualitative feedback about the progress and quality of implementation nor regular personal and team debriefing about progress and experience. ◆

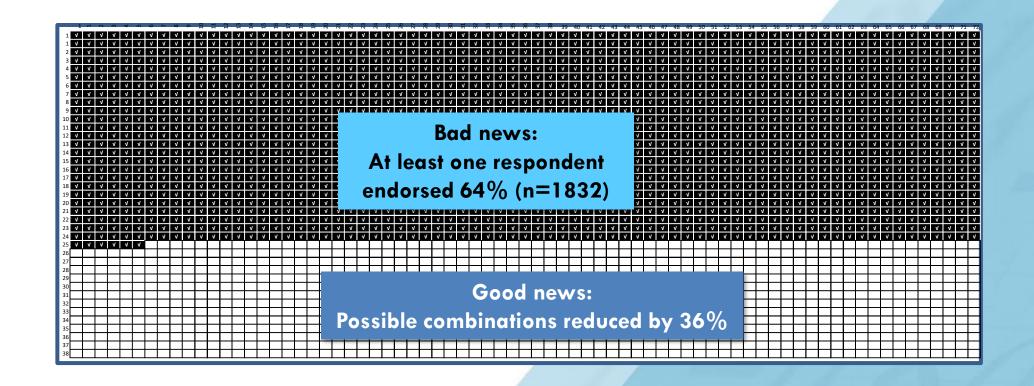


Number of ERIC strategies endorsed by 1+ respondent

Average n=47 ERIC strategies / CFIR construct



2847 ERIC X CFIR Possibilities



So, it's complicated.

"But I have my list of ERIC strategies......"

When you develop or select a strategy (e.g. develop educational material, use mass media, train the trainer strategies, provide TA) you still have to develop the content to include in the strategy.

AND it has to contain the mechanism of change (change methods) to be effective.



Need to Enhance Methods for Designing and Tailoring



Methods to Improve the Selection and Tailoring of Implementation Strategies

Byron J. Powell, PhD

Rinad S. Beidas, PhD

Cara C. Lewis, PhD

Gregory A. Aarons, PhD

J. Curtis McMillen, PhD

Enola K. Proctor, PhD

David S. Mandell, ScD

- Group Model Building
- **Conjoint Analysis**
- **Concept Mapping**
- Intervention Mapping

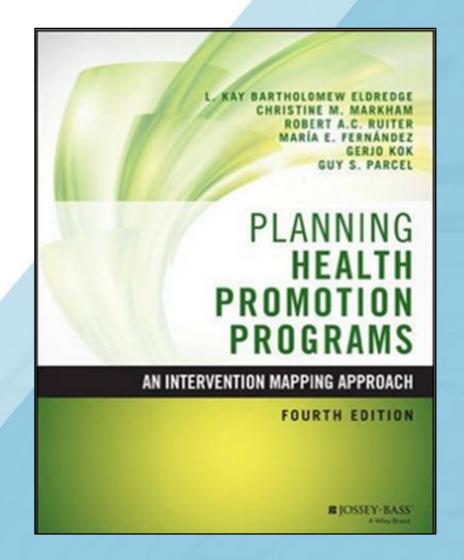
Baker et al. (2015); Bosch et al. (2007); Colquhoun et al. (2017); Grol et al. (2013); Powell et al. (2017)

Intervention Mapping:

A Systematic Approach for Intervention Development, Implementation and Adaptation

Three ways to use IM for D&I

- Designing multi-level interventions in ways that enhance its potential for being adopted, implemented, and sustained
- 2. Designing implementation strategies to influence adoption, implementation and continuation (Implementation Mapping)
- Using IM processes to adapt existing evidence-based interventions



Bartholomew Eldredge, LK, Markham, CM, Ruiter, RAC, Fernández, M.E., Kok, G, Parcel, GS (Eds.). Jan 201). Planning health promotion programs: An Intervention Mapping approach (4th ed.). San Francisco, CA: Jossey-Bass.

What is Implementation Mapping?

The Use of the Intervention Mapping Protocol for planning Implementation Strategies (Implementation Interventions).

Implementation Science + Intervention Mapping = Implementation Mapping



METHODS

published: 18 June 2019 doi: 10.3389/fpubh.2019.00158



Implementation Mapping: Using Intervention Mapping to Develop Implementation Strategies

Maria E. Fernandez^{1*}, Gill A. ten Hoor², Sanne van Lieshout³, Serena A. Rodriguez^{1,4}, Rinad S. Beidas^{5,6}, Guy Parcel¹, Robert A. C. Ruiter², Christine M. Markham¹ and Gerjo Kok²

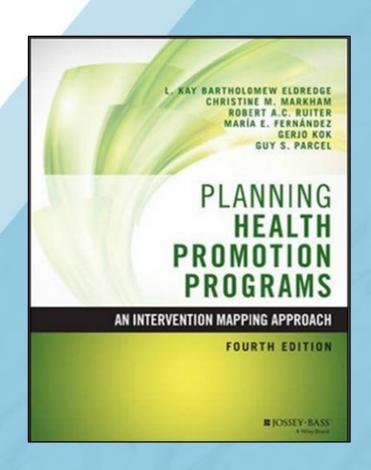
¹ Center for Health Promotion and Prevention Research, University of Texas Health Science Center at Houston School of Public Health, Houston, TX, United States, ² Department of Work and Social Psychology, Maastricht University, Maastricht, Netherlands, ³ Department of Public Health, Amsterdam UMC, University of Amsterdam, Amsterdam, Netherlands, ⁴ Department of Population and Data Sciences, University of Texas Southwestern Medical Center, Dallas, TX, United States, ⁵ Department of Psychiatry, University of Pennsylvania, Philadelphia, PA, United States, ⁶ Department of Medical Ethics and Health Policy, University of Pennsylvania, Philadelphia, PA, United States

Implementation Mapping

Using Intervention Mapping to Design or Choose Implementation Strategies

Guides the D&I planner/researcher to answer the following questions:

- Who will decide to use the program? Who will implement the program? Who will assure that the program continues over time?
- What do they need to do?
- Why would they do it (determinants)?
- How (what methods and strategies) do we influence these adoption, implementation, and maintenance behaviors and conditions?



Implementation Mapping Tasks

Task 1. Conduct a needs and assets assessment and identify adopters and implementers

Task 2. Identify adoption and implementation outcomes, performance objectives, and determinants; create matrices of change.

Task 3. Choose theoretical methods; Selector create implementation strategies.

Task 4. Produce implementation protocols and materials.

Task 5. Evaluate Implementation Outcomes 5



Specify Implementation Performance Objectives: Figuring out the WHAT before the HOW

What are the subcomponents of the Implementation behavior?

- What do the program implementers need to do to deliver the essential program components with acceptable completeness, fidelity and adaptation?

Example Performance Objectives for Implementation

Clinic decision makers will:

- Communicate with staff about practice change/role changes for patients due for mammography
- Designate time for EBI training

Program champion will:

- Arrange for any change to EHR or reporting for PMP
- Arrange for patient referrals for mammograms

Patient navigator will:

- Conduct telephone barrier counseling
- Use active-listening protocol when talking with patient

Identify implementation behaviors, determinants, methods and strategies to address determinants

Performance Objectives: What are the subcomponents of the Implementation behavior?

Determinants: Outcome expectations, Self-efficacy, Attitudes (Can come from individual theories or integrated frameworks such as TDF)

Methods: Persuasion, Active learning, Social support, Dissonance reduction, Modeling, Skill building (*Guidance from individual theories or integrated frameworks such as TDF*)

Strategies (how these methods are operationalized): Workshops, Discussion, Problem analysis, Role playing, Team meeting, Problem solving, Guided practice, Newsletters, Model stories, Resources, Information

Peace of Mind Program Implementation Plan

Stage	Agent	Determinants/ Change Objectives	 Theoretical Change Methods 	Practical Applications/ Strategy
Implementation	Program Champion Navigator	Awareness/ Perceptions Outcome Expectations Skills and Self- efficacy Feedback and Reinforcement	 Information Persuasion Skill building and guided practice Modeling Monitoring and feedback Technical assistance / capacity building Facilitation Vicarious reinforcement 	 Face to face training held over two four hour sessions. BHC navigators model EBI behavior and provide ongoing implementation support onsite PMP research team available via email, phone and training booster sessions as needed Paperwork processes to provide funds for patients needing financial assistance from PMP

Highfield, L, Valeria MA, Fernandez, ME, Bartholomew-Eldridge, K. Development of an implementation intervention using intervention mapping to increase mammography among low income women. (2018) *Frontiers in Public Health* | doi: 10.3389/fpubh.2018.00300.



Fernandez et al. Implementation Science https://doi.org/10.1186/s13012-020-0967-2 (2020) 15:9

Implementation Science

STUDY PROTOCOL

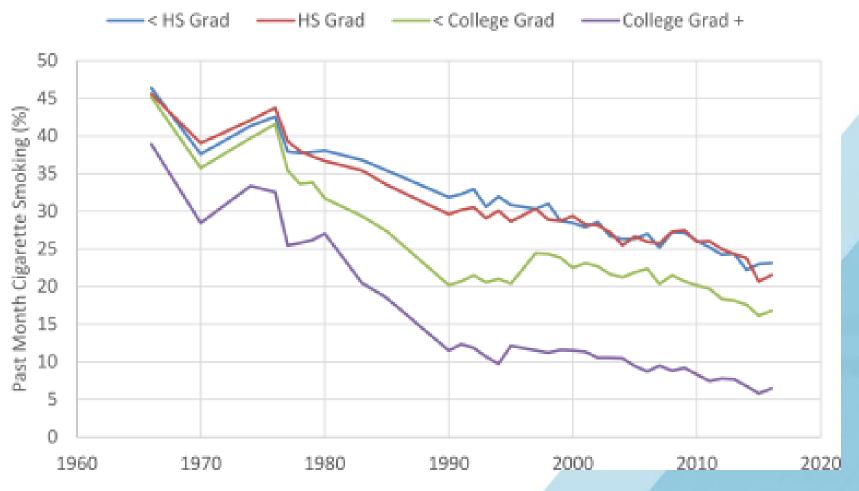
Open Access

QuitSMART Utah: an implementation study protocol for a cluster-randomized, multilevel Sequential Multiple Assignment Randomized Trial to increase Reach and Impact of tobacco cessation treatment in Community Health Centers



Maria E. Fernandez^{1†}, Chelsey R. Schlechter^{2*†}, Guilherme Del Fiol³, Bryan Gibson³, Kensaku Kawamoto³, Tracey Siaperas⁴, Alan Pruhs⁴, Tom Greene⁵, Inbal Nahum-Shani⁶, Sandra Schulthies⁷, Marci Nelson⁷, Claudia Bohner⁷, Heidi Kramer³, Damian Borbolla³, Sharon Austin², Charlene Weir³, Timothy W. Walker¹, Cho Y. Lam^{2,5} and David W. Wetter^{2,5}

Tobacco-Related Inequities Over Time



- Relative risk of smoking among
 ≤ HS grad vs. college grad
 increased from ~1.2 in 1965 to
 ~3.5 in 2015
- Difference between ≤ HS grad vs. college grad increased from ~7 percentage points in 1965 to ~17 percentage points in 2015

Drope et al., CA Cancer J Clin, 2018





PCORI Pragmatic Clinical Trial

Goal: Implement and evaluate practical, scalable, evidence based tobacco cessation strategies among populations most impacted by tobacco use



Partnerships

Utah FQHCs (11 systems; 33 clinics)

Utah Tobacco Quit Line

Utah Department of Health

 Reallocated their tobacco control resources to provide prescription meds

Association for Utah Community Health (AUCH)

 AUCH tobacco control staff member works 80% time on QuitSMART Utah at Center for HOPE

Social Cognitive Theory (SCT) Determinants Self-efficacy Outcome expectations Behavioral Capabilities Environmental factors Motivation Source of Influence Mastery Modeling Persuasion

Consolidated Framework for Implementation Research (CFIR)

Offers a comprehensive implementation taxonomy and framework with five major domains

<u>Intervention characteristics</u> – <u>evidence strength</u>, <u>adaptability, trialability, complexity, relative</u> <u>advantage, design quality</u>

Outer setting – patient needs & resources, peer pressure, cosmopolitanism, external policy/incentive Inner Setting – implementation climate, network & communications, structural characteristics, culture Characteristics of individuals involved – knowledge, beliefs, self-efficacy, stage of change Process of implementation – planning, engaging, executing, evaluating

Implementation Mapping

IM provides a roadmap for developing and adapting implementation strategies

- Conduct needs assessment and identify program implementers, barriers and facilitators of implementation, implementation outcomes
- Break outcomes into smaller performance objectives
- Develop matrices of change objectives considering implementation actions and determinants
- Choose methods (informed by SCT)
- Translate change objectives to select and adapt implementation strategies

Implementation strategies

Clinic

- Clinic practice team training to increase provider and staff motivation, self-efficacy, and behavioral capabilities to implement AAC.
- AAC EHR point of care alert to influence staff self-efficacy, outcome expectations, and behavioral capabilities
 - AAC Out
 - AAC In

Patient

- Text messaging to increase patients' self-efficacy, outcome expectations, motivation, and behavioral capabilities
- MAPS coaching calls to increase patients' selfefficacy, outcome expectations, motivation, and behavioral

Reach

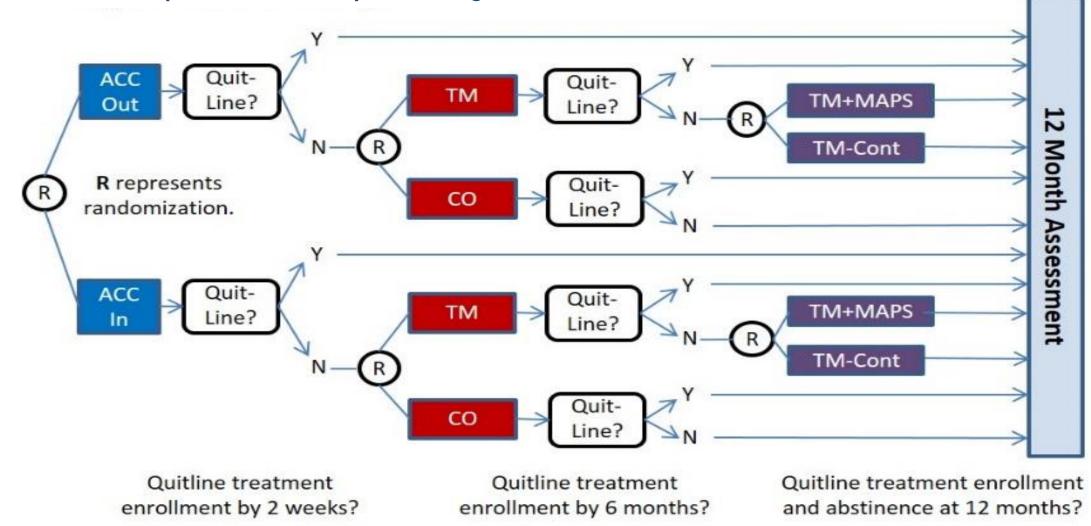
RE-AIM Outcomes

<u>Impact</u>

<u>Underlined and italicized</u> = SCT determinants/sources of influence and CFIR domains/constructs considered and used in the project

IM = implementation mapping; AAC = Ask - Advise - Connect; AAC - Out = Ask - Advise - Connect Opt - Out; AAC - In = Ask - Advise - Connect Opt - In; MAPS = Motivation And Problem Solving

SMART: Sequential Multiple Assignment Randomized Trial



Clinic-Level Randomization: Phase 1

- AAC Out = Ask, Advise, Connect Opt Out
- AAC In = Ask, Advise, Connect Opt In

Patient-Level Randomization: Phase 2

TM = Text Messaging; CO = Connect Only

Patient-Level Randomization: Phase 3

- TM+MAPS = Text Messaging Continued
- + Navigation
- TM-Cont = Text Messaging Continued

Is it a MLI or a ML Implementation Strategy?

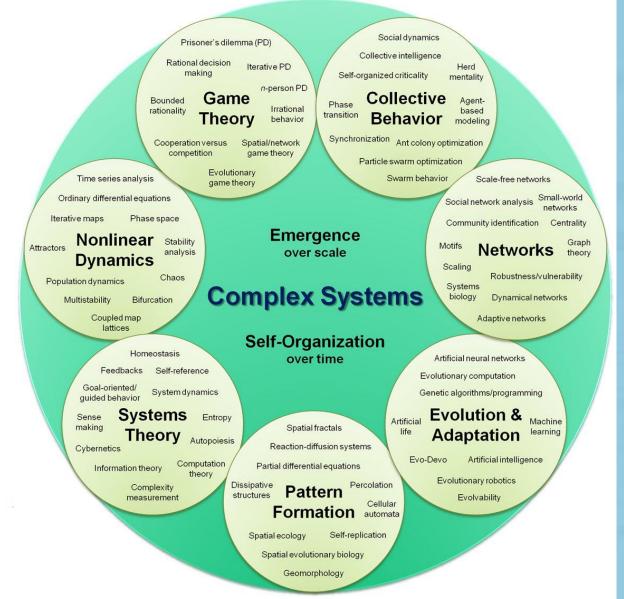
Types of Evidence-Based Interventions (EBIs) that can be implemented and disseminated:

- Clinical Practice Guidelines
- Clinical Innovations (e.g. new screening technology)
- Cancer Prevention Educational Programs (Packaged programs)
- Policies
- Strategies (USPSTF Community Guide Recommendation; e.g. mass media, one on one, provider reminders)

Fernández ME, Mullen PD, Leeman J, Walker TJ. Evidence-Based Cancer Practices, Programs, and Interventions. In: *Advancing the Science of Implementation across the Cancer Continuum*. 2018, Oxford Press.

Back to Complexity... Intervening in Complex Adaptive Systems

- Apply the tools of complex systems analyses
- Engage key stakeholders at multiple levels to better understand and intervene.
- Use systematic processes for developing D&I strategies using theory, empirical evidence, and advances in implementation science.



Addressing Complexity

To address complexity, intervention (or implementation strategy) planners must:

Better understand the complexity of the context and issues all players are facing

Systematically design strategies that consider complexity and make reasonable assumptions about the "shock to the system"

Learn to balance strategic designs with respect for selforganization principles (adaptation)

Reference:

Sarriot, E., & Kouletio, M. (2014). Community Health Systems as Complex Adaptive Systems: Ontology and Praxis Lessons from an Urban Health Experience with Demonstrated Sustainability. Systemic Practice and Action Research, 28(3), 255–272. doi: 10.1007/s11213-014-9329-9

Summary

- □ There is much to learn about how we can develop effective multilevel interventions to increase health equity.
- Systematic planning of intervention components at multiple levels is key.
- It is critical to consider the dynamic and complex environment as we move from discovery to delivery and use the advances in systems thinking and other tools to do so.
- Implementation science can help bridge the gap by:
 - building an actionable and pragmatic knowledge base to help understand determinants of implementation and dissemination;
 - and developing strategies that function at multiple levels to accelerate and improve scale up and spread of effective cancer control research innovations.

